

TRANSIT TRAILER

March 19, 2020

TO OUR VALUED FRIENDS, CUSTOMERS, AND SUPPLIERS:

OUR FIRST PRIORITY IS THE HEALTH AND SAFETY OF THE TRANSIT TRAILER COMMUNITY.

As you well know, the situation regarding COVID-19 is evolving rapidly in Canada and the U.S. As a result of statements from public health authorities, we will be implementing decisive measures to do our part in social distancing to help reduce the spread of COVID-19.

Effective this week, entry to Transit Trailer Limited buildings is restricted to employees only. As much as possible, communication between the public and staff of Transit Trailer should take place over the phone, by email, or by video conferencing. Non-essential visits to Transit Trailer locations should be postponed until further notice.

In an effort to maintain the supply of products and services to our customers, special procedures will be followed to reduce closed-space interactions.

Signs will be posted on the doors of our buildings refusing entry to non-employees. Please call the number on the sign to be advised by a Transit Trailer employee on how to proceed with your transaction. In all cases, if you are required to be met by an employee, they will meet you outside of our buildings. Please maintain a reasonable distance. Employees are instructed to wash their hands upon every entry and re-entry to the building.

SALES & LEASING: When in-person meetings are necessary, please pre-arrange with your Product Specialist. Meetings should take place outside of Transit Trailer buildings. Where possible, any paperwork should be completed electronically to reduce high-touch surface transmission.

PARTS: Please order parts by phone for pick up or delivery. If picking up, please call the location upon arrival and you will be met outside. If delivery is required, please note that Transit Trailer staff have been instructed not to enter other places of business and will require being met outside or advised with a drop-off location. Also note: We will not be accepting cash as payment. Please use debit, credit, e-transfer, or money order.

SERVICE: Please pre-arrange drop-off and pick-up of trailers for servicing. If you arrive without notice - do not enter the building - please call the number listed on the door sign. You will be directed by a member of our service team.

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[...]

Contact information for each branch is listed below. Do not hesitate to contact us with questions or for instructions on how to proceed with business.

We ask for your patience as we make this difficult but critical transition and thank you for helping us maintain a safe and healthy workplace.

We encourage everyone in the Transit Trailer community to exercise caution but do not panic. Wash your hands. Keep your distance. Be patient and understanding. Be mindful of the vulnerable. Be positive. Stay safe and healthy.

We appreciate the business of our loyal customers and will continue to serve you to the best of our abilities.



Murray Campbell
President
Transit Trailer Limited

TRANSIT TRAILER

CHATHAM

22217 Bloomfield Road

SALES: 519-354-9944 or
chathamsales@transittrailer.com

PARTS: 519-354-1220 or partsc@transittrailer.com

SERVICE: 519-354-1220 or
chathamservice@transittrailer.com

KITCHENER

70 Adam Ferrie Place

SALES: 519-748-5138 or
kitchenersales@transittrailer.com

PARTS: 519-748-5129 or partsk@transittrailer.com

SERVICE: 519-748-5129 or
kitchenerservice@transittrailer.com

LONDON

50 Exeter Rd., Units 40-42

PARTS: 519-931-2200 or partsl@transittrailer.com

MISSISSAUGA

1087 Meyerside Drive, Unit 10

SALES: 416-860-6699 or gtasales@transittrailer.com

QUEBEC

180 Boul St-Remi Bur 400A, St-Remi

SALES/PARTS/SERVICE: 514-250-3080 or
danielc@transittrailer.com

OTTAWA

SALES: 705-227-1218 or scottm@transittrailer.com

GENERAL INQUIRIES

1-877-995-5999
hello@transittrailer.com